



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor application of: Millary et al. :  
Serial No.: 10/719,889 : Attorney Docket No.: 03-40206-US  
Filed: November 21, 2003 : Examiner: Not yet assigned  
Title: POINT OF SERVICE TRANSACTION MANAGEMENT FOR :  
SERVICE FACILITIES : Art Unit: 3624

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DECLARATION IN SUPPORT OF PETITION TO MAKE  
SPECIAL BECAUSE OF ACTUAL INFRINGEMENT

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Mail Stop Petition  
Commissioner of Patents  
P.O. Box 1450  
Alexandria, VA 22313

Dear Sir:

1. I, David Millary, am a named inventor of the above-referenced patent application.  
I am additionally the CEO of the assignee of the above-referenced application.

2. The above-referenced application is directed at least to an integrated point of service transaction management system, comprising: at least two points of service within a single provider; at least one terminal at each of the at least two points of service at the single provider; and at least one transaction database for tracking, remotely from each of the at least one terminal, at least one customer of the single provider, payments due from the at least one customer at the single provider, and overdue payments of the at least one customer due to the single provider; wherein the single provider provides at least one new service transaction at each of the at least two points of service, and wherein each of the at least one new service transactions is rendered to

at least one of the at least one customer; wherein the at least one terminal communicates with the at least one database via at least one network to provide, within the at least one database, a tracking correlating the at least one customer and the at least one new service transaction rendered to the at least one customer, as claimed in claim 1 of the above-referenced application.

3. On or about August 01 2005, I became aware that Computer Systems Company, Inc. (dba The CSC Group), of 6802 West Snowville Rd., Brecksville OH 44141, was marketing for sale and using an integrated point of service transaction management system, comprising: at least two points of service within a single provider; at least one terminal at each of the at least two points of service at the single provider; and at least one transaction database for tracking, remotely from each of the at least one terminal, at least one customer of the single provider, payments due from the at least one customer at the single provider, and overdue payments of the at least one customer due to the single provider; wherein the single provider provides at least one new service transaction at each of the at least two points of service, and wherein each of the at least one new service transactions is rendered to at least one of the at least one customer; wherein the at least one terminal communicates with the at least one database via at least one network to provide, within the at least one database, a tracking correlating the at least one customer and the at least one new service transaction rendered to the at least one customer.

4. In my opinion, the rigid comparison of the claimed invention in Paragraph 2 and the system of Paragraph 3 above shows that at least claim 1 of the above-referenced application, as filed, is unquestionably infringed by The CSC Group.

5. Attached are the references deemed by Applicant to be most closely related to the above-referenced application, in support of Paragraph 4 above.

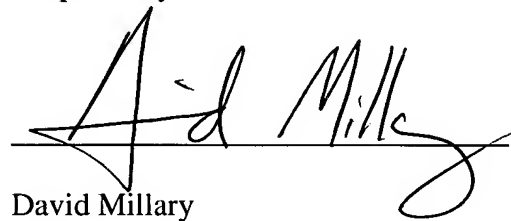
6. I have a good knowledge of the prior art relevant to the above-referenced patent application.

7. I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code, and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

Dated: \_\_\_\_\_

1/18/06

Respectfully Submitted,

  
\_\_\_\_\_

David Millary

# POS Cash Collections

Improving Collection Efforts at the Beginning of the Revenue Cycle



The PAPERS® POS Cash Collections solution interfaces with other systems, such as registration, billing and document imaging, to automate point-of-service collections and reduce manual work. As a result, new procedures to request payments, generate receipts, post payments to accounts and produce reports are automated, providing significant revenue cycle benefits, improved internal controls and increased efficiency.

Scalable to meet the demands of any multi-site, multi-entity environment, methods used to collect and post co-payments, deductibles, and outstanding patient balances prior to providing patient care is significantly enhanced.

Information captured in the cash receipting interface screen can be auto-linked to the billing system, providing for the posting of payments more accurately and efficiently in less time.

## Integrating Enterprise-Wide Cash Collections

POS Cash Collections conquers the complexities of collecting payments and outstanding balances at the point of service. The PAPERS solution makes it possible to achieve sustained cash improvement goals as a result of increased up-front collections.

The CSC Group's 40+ years of experience with managing information and developing software application "layers" to improve business processes, provides customers with a true enterprise-wide solutions partner who can support and develop new features and products as their businesses continues to evolve. Your existing work environment, infrastructure and related systems are thoroughly studied for workflow and integration requirements – ensuring the solution is designed to meet all of your goals and objectives.

## Key POS Cash Collection Benefits

- Increased up-front collections
- Improved internal controls and workflow
- Collection of co-pays, deductibles, out-of-pocket and coinsurance amounts at the time of service
- Collection of outstanding balances at time of service
- Fully-integrated posting to patient accounting system
- Prevention of collecting over-payments and need for patient refunds
- Compliance with contractual restrictions for patient collections
- Integration with existing technologies, minimizing capital expenditures
- Scalable to expand users and locations as required

Revenue Cycle Services and Technology for  
Best Practice Results

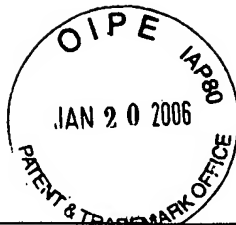


**The CSC Group**

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www.csc-groupinfo.com

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Patient Access > Eligibility > Charge Capture > Claims Status > Statement Printing > Payment Processing > Denials > Collections

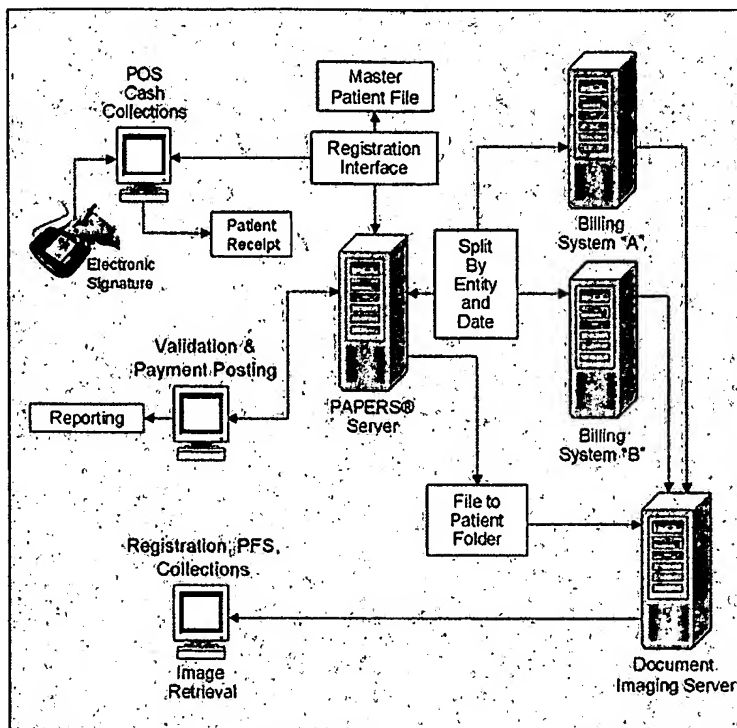


# POS Cash Collections

Automating Capture, Receipting, Posting and Cash Reporting



## Workflow Example



*Typical POS Cash Management workflow. In this scenario, the customer has two separate billing systems being utilized with an existing document imaging system.*

### POS Cash Drawer Functionality:

- Record payments by specific account or to patient's balance
- Cash collection location and collector identification numbers
- Check number, when applicable
- Credit card authorization number, when applicable
- Comments added at the transaction level
- Electronic signature capability for patient acknowledgment
- Indication of past due balances
- Patient name, account number and payment amount
- Process refunds and/or voids with supervisor approvals
- Receipt of payments for cash, check, credit card, and debit cards
- Patient-friendly system-generated receipt

PAPERS® products are definable and tailored to the specific needs and requirements of our clients. In most cases, applications can be installed as individual modules, combinations of modules or as an enterprise-wide solution. PAPERS products have been interfaced with nearly every major billing and document imaging system.

Call us today for a Free Cost Benefit/ROI Analysis.